



Privacy Policy

Your privacy is very important to us. Accordingly, we have developed this Policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information. The following outlines our privacy policy.

For the use of our Passenger App please see the below Policy:

Your personal information that you have provided to your Bus Operator, will be managed in accordance with the Personal Information Protection Act 2004 (Tas) and others relevant to your State. The personal information you have provided will be used solely for purposes relating to Passenger Transport Services, including to issue you with Transportme™ ticketing smartcards and information. It may also be shared with the Department of State Growth (Tas) for Bus Operators operating within that State, and other State Departments for Bus Operators that operate in the relevant States, for purposes associated with providing transport or ticketing services to you. It may also be disclosed to other third parties in circumstances allowed for by law.

By clicking submit, you confirm you have read the above statement and authorise your Bus Operator to share your personal information for the purposes identified on this.

Our General Privacy Policy can be seen below:

- Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.
- We will collect and use of personal information solely with the objective of fulfilling those purposes specified by us and for other compatible purposes, unless we obtain the consent of the individual concerned or as required by law.
- We will only retain personal information as long as necessary for the fulfillment of those purposes.
- We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.
- We will protect personal information by reasonable security safeguards against loss or theft, as well as unauthorized access, disclosure, copying, use or modification.
- We will make readily available to customers information about our policies

- and practices relating to the management of personal information.
- Your personal information that you have provided to your chosen Operator, will be managed in accordance with the Personal Information Protection Act 2004 (Tas). The personal information you have provided will be used solely for purposes relating to Passenger Transport Services, including to issue you with transportme™ ticketing smartcards and information. It may also be shared with the Department of State Growth for purposes associated with providing transport or ticketing services to you. It may also be disclosed to other third parties in circumstances allowed for by law.
 - By clicking submit, you confirm you have read the above statement and authorise your chosen Operator to share your personal information for the purposes identified on this form

We take reasonable steps to make individuals aware that if and when we are collecting 'personal', 'sensitive' or 'health' information about them.

We also then notify those individuals if that is the case, about the purpose/s for which we are collecting the information and who we may share that information with if we are indeed collecting this information.

If the personal information is sensitive information, we then ensure that consent for such collection, use or disclosure is obtained (expressly or impliedly).

We comply with restrictions on how personal information can be used and to whom it can be disclosed, including the offshore location to which the information may be disclosed, and give individuals the right to access the information we hold about them and to have that information corrected or modified.

We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained.